

## Komatsu Forklift Masts

Komatsu Forklift U.S.A. Inc. has an outstanding reputation for building reliable and rugged lift trucks. Komatsu is recognized around the world as a company with a rich heritage while maintaining an outstanding benchmark of refinement and quality in both design and equipment production.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains devoted to their pledge of helping to foster a better tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd began in Japan as a producer of mining and construction equipment. Very quickly the business grew into an industry leader and was accountable for constructing Japan's first modern bull dozer and farm tractor.

Over the previous few decades, Komatsu has evolved to become a global giant due to their stability and expertise within the diverse fields of logistics, excavating, construction and mining. By means of innovative concepts and technological superiority, they remain at the forefront of these industries.

Ever since 1945, Komatsu Forklift Co. Ltd has matured tremendously. Using contemporary design approaches and superior production functionality, Komatsu has distinguished themselves through the fabrication of reliable and durable forklifts that consumers from around the world have come to rely upon. In 1976, Komatsu Forklift U.S.A., Inc was established to satisfy the ever-increasing demand for its goods in the North American marketplace. To improve expenditures and efficiencies, a state-of-the-art facility was built in Covington, Georgia in 1990, to consolidate all U.S. Komatsu Forklift product support and manufacturing operations.

Remaining one of the foremost suppliers and manufacturers of durable and innovative forklifts at the moment, Komatsu Forklift U.S.A., Inc continues to satisfy their customers' desires worldwide. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's satisfied customers along with their North American clients.

After many years of establishing and preserving quality customer service relationships with clients, Komatsu Forklift recognizes that satisfying the requirements of the customer is paramount. Komatsu begins all new projects and product developments with the customer's input. By welcoming input and opinions, they are able to determine customer wishes and expectations then cultivate progressive designs and then manufacture to exceed Komatsu Engineering Standards. Assuring consumers that quality is planned from the start and sustained through the production, service and sales processes, allows Komatsu to end up with a first-class product from start to finish.

The engineers at Komatsu are experts who concentrate on designing heavy-duty equipment, lift trucks and construction equipment. Their design expertise assures that each piece of equipment will endure in even the toughest applications and environments. Adherence to meticulous engineering principles allows Komatsu Forklift to meet ISO 9001 standards. Computer aided design and rigorous in-house quality standards all contribute to superior forklift products. Komatsu Engineering Standards translate the modern and progressive technology used in advanced mining and construction equipment into world class equipment.

The ultra-modern plant in Covington, Georgia has all the essential requirements for full scale manufacturing. This facility can take raw steel and manipulate it by preparing, welding, and fashioning it. When assembled and painted the lift trucks are ready to leave the facility and enter the market. Maintaining quality control through the length of the manufacturing process, assures consumers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes given that a product is only as worthy as the people who sell and support it, their sellers make all the difference. Komatsu Forklift is proud of their dedicated supplier networks who strive to exceed expectations. Specialized in all elements from sales, service or operating instruction, or aftermarket support, their diverse association of knowledgeable and capable professionals are available. Komatsu Forklift Dealer locations across the nation have a Komatsu OEM components on-hand to offer the essential service required to keep customers' operations running effortlessly. Computerized, real-time access with next day delivery from their highly automated distribution center is an alternative option. The web-based K-Link system assists dealers with online parts management, service and acquisition for all major forklift brands.

At Komatsu Forklift U.S.A., Inc. they know how to serve Nationwide Accounts. A lot of world-class organizations rely on Komatsu lift trucks in their every day operations. Nationwide account customers profit from an original relationship with Komatsu that allows them to customize cost-efficient applications so as to boost the customer's efficiency and profits. Komatsu national account clients have access to on-line parts and service support system and a inclusive fleet administration program, offering the ability for Komatsu to be their total solution for any lift truck issues.

The well-organized and dependable staff members at Komatsu Forklift U.S.A., are dedicated to offering outstanding customer support no matter if it comes in the form of training, product sales, aftermarket support, and longterm maintenance. They want to make certain that the consumer support offered will help their clients meet or exceed their company targets while establishing strong working partnerships in the process. Komatsu strives to identify with each of their customers' distinctive ways of doing business and enjoys working together to develop a plan to best insure their ongoing success.